

Dear Colleague,

We continue to bring awareness of Phishing scams to students, urging them not to reveal their personal details on-line. Students are often targeted with phishing e-mails around student finance payment dates (with 3rd installment now underway for AY 13/14).

Students should ignore messages that tell them to 'validate their account' or provide any personal, security or banking details. We will never request for students to provide or confirm their information in this way.

Practical guidance for students and top tips on how they can safeguard their funds is available at <http://www.slc.co.uk/students/online-safety.aspx>. <http://www.slc.co.uk/students/online-safety.aspx> Further instructions are also provided if a student believes they have received any communication that is suspicious, or are concerned about the safety of their account. If they have responded to a phishing e-mail, they must change their account password and forward the phishing e-mail to our Security team at Phishing@slc.co.uk

We would appreciate your assistance by passing this message on to students you are in contact with. Please also feel free to cascade this information throughout your institution.

Regards

Karen Sutherland
Funding Services Team Manager
Operations Services