

Student Finance England  
PO Box 306  
Darlington  
DL1 9NU

Name  
Address Line 1  
Address Line 2  
Town  
County  
Postcode

Customer Ref:

16 January 2014

Dear **Customer Name**

## Student Finance Withdrawn for Academic Year 2013/14

We recently contacted you to tell you that we were suspending your student finance until we received some evidence from you regarding your eligibility to receive student support. We still haven't received sufficient evidence to show that you have lived in the UK for the three year period before the start of your course.

### What this means for you

Without this evidence we are unable to determine that you meet the necessary residency requirements as set out in the legislation governing student support (the Education (Student Support) Regulations 2011). This means we have had to change your application status in respect of maintenance and fee support from 'suspended' to 'not eligible'.

As a result you might have to repay any student finance that has already been paid. We will contact you soon if this applies to you.

Regulation 6(6) of the Student Support Regulations states that the Secretary of State can take appropriate action if he is satisfied that a student has failed to comply with any requirement to provide information or has provided information that is inaccurate. As you have failed to provide us with the information requested about your residence in the UK, the Secretary of State has decided in accordance with regulation 6(6) to terminate your period of eligibility for support, for both maintenance and fees.

### What you can do

If you can prove you've been living in the UK for the three year period before the start of your course, we can review your application and may be able to confirm your eligibility for student finance.



Call 0845 300 5090 [www.direct.gov.uk/studentfinance](http://www.direct.gov.uk/studentfinance)

Student Finance England is the student finance service provided in England by the Student Loans Company.  
VAT Reg: No. 556 4352 32 Registered in England No. 2401034  
Registered Office: 21 St Thomas Street, Bristol BS1 6JS



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Please complete our UK residency form or refer to our previous letters for detailed information about the evidence we require. Get the form at [www.sfengland.slc.co.uk/uk-residence-form](http://www.sfengland.slc.co.uk/uk-residence-form)

**Evidence sent recently**

If you've recently sent us evidence we'll review it and contact you as soon as possible.

**Future funding**

If you decide to apply for student support again in future, we will be unable to consider your application unless you are able to provide us with the evidence relating to your application for support in Academic Year 2013-14.

If you have any questions about this letter, contact us on 01325 215 947.

Yours sincerely

Mark Cassidy  
Student Finance England



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